

WAC 246-14-020 Definitions. (1) A "report" is information received by the department of health which raises concern about conduct, acts or conditions related to a credential holder or applicant or about the credential holder or applicant's ability to practice with reasonable skill and safety. If the disciplining authority determines a report warrants an investigation, the report becomes a "complaint."

(2) "Days" are calendar days unless otherwise indicated. If a time period would end on a Saturday, Sunday, or state holiday, that time period will end on the next business day.

(3) "Enhanced management oversight" is enhanced direction of a case imposed by department management as an enforcement mechanism when a basic time period is exceeded. Management will ensure the case moves through the stage promptly. Some examples of enhanced direction may be staffing changes, resource reallocation, and work planning.

[Statutory Authority: RCW 18.130.095. WSR 08-20-121, § 246-14-020, filed 9/30/08, effective 10/31/08; WSR 07-24-073, § 246-14-020, filed 12/4/07, effective 1/4/08. Statutory Authority: RCW 18.130.095(1). WSR 00-10-114, § 246-14-020, filed 5/3/00, effective 7/2/00.]